

ISO/IEC 20000-1:2005, Information Technology - Service Management - Part 1: Specification By ISO/IEC/JTC 1/SC 7

By ISO/IEC/JTC 1/SC 7

ISO/IEC 20000 the Service Management Standard -

Last week I spoke at the San Diego itSMF USA Local Interest Group with my primary topic being ISO/IEC 20000, the internationally recognized standard for IT Service <http://blogs.ca.com/2009/09/09/iso-iec-20000-the-service-management-standard-growing-in-north-america/>

ISO/ IEC 27001:2013 - Wikipedia, the free -

It supersedes ISO/IEC 27001:2005, ISO/IEC JTC 1/SC 27 It is a specification for an information security Information security incident management (7) http://en.m.wikipedia.org/wiki/ISO_27001

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ISO/IEC JTC 1/SC 7 Software and systems engineering is a standardization subcommittee of the Joint Technical Committee ISO/IEC JTC 1 of the International http://en.wikipedia.org/wiki/ISO/IEC_JTC_1/SC_7

Management Principles of ISO in Business -

by Joint Technical Committee ISO/IEC JTC 1, Information technology, ISO/IEC 20000 Part 1:2005 Information technology service management. Specification for <https://farmavitar.com/qa-and-gmp/gmp-glp-gcp/item/349-management-practice>

INTERNATIONAL ISO/ IEC STANDARD 19770-2 -

Service management Part 1: Specification 5.4 Alignment with ISO/IEC 20000-2:2005 Information technology Committee ISO/IEC JTC 1, Information technology, <http://www.evs.ee/preview/iso-iec-19770-2-2009-en.pdf>

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ISO/ IEC 20000-2:2012, Information Technology - -

2012, Information Technology - Service by ISO/IEC/JTC 1/SC 7 ISO/IEC 20000-2:2012, Information ISO/IEC JTC 1/SC 40 IT Service Management and ISO
<http://footnote95.achats-pas-a-pas.org/inlet/iso-iec-20000-2-2012-information-technology-service-management-tcjmjir.pdf>

ISO/ IEC 20000 - The source for ITSM and ISO -

Time passes and standards evolve. The ISO 20000 does as well. Right now, we have published a new version of the Part 1 in April 2011 and a new part 2 in Feb 2012.
<http://www.exelsatech.com/blog/category/isoiec-20000/>

ISO/ IEC JTC 1/ SC 6 - Internet Engineering Task -

ISO/IEC JTC 1/SC 6 Document Number: ISO/IEC 8802-11:2005 Information technology The data messages are handled via the MAC data service path. MAC management
<http://www.ietf.org/mail-archive/web/capwap/current/pdf/H3DbOYQjE3.pdf>

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<http://jtc1-sc7.logti.etsmtl.ca/N3201-N3250/07N3232%20SC7%20secretariat%20report%20Helsinki%202005%20v1.3.pdf>

ISO/ IEC 20000-2: 2005, Information technology - -

ISO/IEC 20000-2:2005, Information technology - Service management - Part 2: Code of practice
<http://www.amazon.com/ISO-IEC-20000-2-Information-technology/dp/B000XYT4I2>

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http://www.digplanet.com/wiki/ISO/IEC_20000

INTERNATIONAL ISO/ IEC STANDARD 20000- 1 -

ISO/IEC 20000-1:2011(E) ISO/IEC 20000-1 Second edition 2011-04-15 Information technology Service management Part 1: 7 4.1.2 Service management policy
<http://shop.standards.ie/nsai/PreviewDoc.aspx?saleItemID=2230577>

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ISO/ IEC 27000-series - Wikipedia, the free -

ISO/IEC 27000 -series ISO/IEC 27001 Information technology integrated implementation of ISO/IEC 27001 and ISO/IEC 20000-1; ISO/IEC 27014 Information
https://en.m.wikipedia.org/wiki/ISO/IEC_27003

ISO/ IEC 20000- 1:2011, Information Technology - -

ISO/IEC 20000-1:2011, Information Technology technology, the ISO/IEC 20000-1:2005 service 4 ISO/IEC TC JTC 1/SC 7/WG 18 Part 1: Service management

<http://manuals17.faithfundevent.com/isoiec-2000012011-information-technology-service-management-part-1-service-management-system-requirements-ytadzsn.pdf>

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Software-Mediated Process Assessment in IT Service -

Software-Mediated Process Assessment in IT Service Management ISO/IEC 20000:2011 Information technology - Service ISO/IEC JTC 1/SC 7/WG10 (2005) 16

http://link.springer.com/chapter/10.1007/978-3-642-38833-0_17

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http://www.royalcert.com/en/iso.php?id=haber&tur_id=625

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Abstract. IT Service management standards such as the IT Infrastructure Library (ITIL), and now ISO/IEC 20000, are of increasing importance to organisations around

<http://eprints.usq.edu.au/3311/>

ISO/IEC 20000-1:2005 - Information technology -- Service -

JTC 1 Information technology; SC 7 Service management -- Part 1: Specification. ISO/IEC 20000-1:2005 promotes the adoption of an integrated process approach

http://www.iso.org/iso/catalogue_detail?csnumber=41332

IEC - ISO/ IEC JTC 1/ SC 31 Dashboard > Projects -

ISO/IEC JTC 1/SC 31: Edition 1.0 (2005-10-27) Information technology Mobile item identification and management -- Service broker for Mobile AIDC services. EN:

http://www.iec.ch/dyn/www/f?p=103:22:0:::::FSP_ORG_ID,FSP_LANG_ID:3405,25

ISO/ IEC 20000-2: 2005 - Information technology -

ISO/IEC 20000-2:2005 represents an industry consensus on guidance to auditors and offers assistance to service providers planning service improvements or to be

http://www.iso.org/iso/catalogue_detail?csnumber=41333

ISO20000-2 (ISO 20000-2) Application of Service -

ISO/IEC 20000-2 Information technology Guidance on the application of service management systems. ISO/IEC/JTC 1/SC 7

<http://www.itgovernance.co.uk/shop/p-684-iso20000-2-iso-20000-2-application-of-service-management.aspx>

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Service management -- Part 1: Specification. ISO/IEC JTC 1/SC 7 ISO/IEC 20000-1:2005 defines the requirements to benchmark IT service management;
<https://webstore.iec.ch/publication/21391>

Technical committee - - SIS/TK 303 - SIS.se -

Standard SS-ISO/IEC 20000-1:2011: Information technology ISO/IEC JTC 1/SC 40, IT Service Management and 2005 metadata elements; Latest SS-ISO/IEC 25063
<https://www.sis.se/en/quality/systems-and-software-engineering/sis-tk-303>

Voorbeeld Preview -

ISO/IEC JTC 1. International ISO/IEC 20000-1:2011, Information technology Service management Part 1: (from ISO 9000:2005); SMS Service Management
<https://www.nen.nl/web/preview.pdf?recordNumber=189258>

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ISO/ IEC 16513 Ed. 1.0 en(2005) - Standards New -

ISO/IEC 16513 Ed. 1.0 en(2005) Information technology ISO/IEC 16513:2005 provides a specification of a Group Management Protocol JTC 1/SC 6. ICS
<http://shop.standards.co.nz/catalog/16513.ED+1.0%3A2005%28ISO%7CIEC%29+en/view>

INTERNATIONAL ISO/IEC STANDARD 16513 -

ISO/IEC 2005 INTERNATIONAL STANDARD ISO/IEC 16513 First edition 2005-02-15
Information technology Group management protocol 7.1 Session Management
http://www.iec-normen.de/dokumente/preview-pdf/info_isoiec16513{ed1.0}en.pdf

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http://www.iec.ch/dyn/www/f?p=103:22:0:::FSP_ORG_ID:3412

ISO/ IEC 20000- 1:2011 - Techstreet -Technical -

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<http://www.techstreet.com/products/1798075>

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<http://www.techstreet.com/products/1251913>

ISO 20000- 1 Archives - The source for ITSM and -

the reference standard is ISO 20000. Published in 2005, Service management Specification to IT Canadian Head of delegation to ISO/IEC JTC 1/SC 7
<http://www.exelsatech.com/blog/tag/iso-20000-1/>

ISO/ IEC 20000 - Wikipedia, the free encyclopedia -

ISO/IEC 20000 is the first international standard for IT service management. It was developed in 2005, by ISO/IEC JTC1/SC7 and revised in 2011. It is based on and http://en.wikipedia.org/wiki/ISO_20000

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